Job Title: Sales Administrator

Company: Essay Global Properties

Location: Dubai, United Arab Emirates (UAE)

Reporting Manager: Sales Director

Key Responsibilities:

Documentation Management:

Prepare and maintain accurate and up-to-date documentation related to property sales transactions.

Assist in drafting sales agreements, contracts, and other legal documents.

Ensure compliance with regulatory requirements and company policies in all documentation.

Customer Communication:

Act as a point of contact between clients, sales agents, and other relevant parties.

Respond to inquiries from clients regarding property listings, pricing, and transaction status.

Provide exceptional customer service and build positive relationships with clients.

Coordination:

Coordinate property showings and meetings between clients and sales agents.

Schedule appointments, meetings, and property viewings efficiently.

Collaborate with various departments, such as finance and legal, to facilitate a seamless sales process.

Data Entry and Record Keeping:

Input and update property information, client details, and transaction data in the company's CRM system.

Maintain accurate records of sales activities, contracts, and client interactions.

Market Research:

Stay informed about market trends, property values, and competitor activities.

Assist in gathering data for market analysis and pricing strategies.

Support Sales Team:

Assist the sales team in preparing sales presentations, proposals, and marketing materials.

Provide administrative support to ensure the efficient operation of the sales department.

Adherence to Policies and Procedures:

Ensure compliance with company policies, industry regulations, and legal requirements.

Assist in implementing and maintaining standardized processes for sales administration.

Qualifications and Skills:

- Bachelor's degree in Business Administration, Real Estate, or a related field.
- Proven experience in administrative roles, preferably in real estate.
- Excellent communication and interpersonal skills.
- Strong organizational and multitasking abilities.
- Proficient in Microsoft Office Suite and CRM software.
- Knowledge of real estate laws and regulations in the UAE is a plus.
- Detail-oriented with a high level of accuracy in documentation.